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Bib Data Sheet

CONFIRMATION NO. 5328

<b>SERIAL NUMBER</b> 09/802,070	<b>FILING DATE</b> 03/08/2001 <b>RULE</b>	<b>CLASS</b> 370	<b>GROUP ART UNIT</b> 2661	<b>ATTORNEY DOCKET NO.</b> 1830 USW 0626 PUS	
<b>APPLICANTS</b> John M. Verbil, Scottsdale, AZ; Robert Eric Pflum, Phoenix, AZ;					
<b>** CONTINUING DATA *****</b> THIS APPLICATION IS A CIP OF 09/159,940 09/24/1998					
<b>** FOREIGN APPLICATIONS *****</b>					
<b>IF REQUIRED, FOREIGN FILING LICENSE</b> <b>GRANTED ** 04/27/2001</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met <input type="checkbox"/> Allowance - Verified and <i>R.B. Bannie</i> <i>R.B.</i> Acknowledged Examiner's Signature Initials		<b>STATE OR COUNTRY</b> AZ	<b>SHEETS DRAWING</b> 5	<b>TOTAL CLAIMS</b> 26	<b>INDEPENDENT CLAIMS</b> 4
<b>ADDRESS</b> 22193					
<b>TITLE</b> Call queuing utilization reporting					
<b>FILING FEE RECEIVED</b> 898	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		